



Public Response Time Compliance Report
Patterson District Ambulance
September 2020

Response Time Compliance Report for September 2020					
Zone	Priority	Compliance Start Period	Compliance End Period	Compliance Period Responses	Compliance Period Compliance
Zone 5 Urban	Code 2	2020/06/01	Not Complete	214	95.79%
	Code 3	2020/09/01	Not Complete	115	95.65%
Zone 5 Suburban and Rural	Code 2	2020/01/01	Not Complete	89	100.00%
	Code 3	2020/01/01	Not Complete	221	98.64%
Zone 5 Wilderness	Code 2	2020/01/01	Not Complete	22	100.00%
	Code 3	2020/01/01	Not Complete	121	100.00%

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2020 Cumulative Performance Summary

LEGEND:	
	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance														
Zone		Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Compliance Period Responses
Zone 5 Urban	Code 2	98.1%	98.0%	98.6%	97.5%	97.7%	92.7%	94.5%	95.8%	95.8%				214
	Code 3	98.3%	94.5%	95.5%	94.2%	97.2%	96.2%	96.2%	95.6%	95.7%				115
Zone 5 Suburban and Rural	Code 2	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				89
	Code 3	94.7%	95.3%	97.3%	98.0%	98.4%	98.0%	98.3%	98.5%	98.6%				221
Zone 5 Wilderness	Code 2		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				22
	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				121